

THE RANCHES AT PINEHURST P.O.A.

Gate Operations

If you notice the gates are not operating correctly, please contact the Board of Directors (board@trppoa.org) at your first opportunity.

The two gates at each entry to the Privacy Tracts are managed by an access control system with a console available to the driver of an incoming vehicle.

Standard Entry is by one of the following methods:

- 1) Entering the access code at the console keypad (enter # and then the code). The code is changed twice a year the Sundays Daylight Savings Time starts and ends.
- 2) Contacting a resident via the console directory and requesting access (Guest Call).
- 3) Using a remote transmitter. Additional transmitters may be purchased for \$25/each by contacting treasurer@trppoa.org.
- 4) During daytime operations (defined below) pull up over the ground loop sensor and the gate will open once the vehicle is detected.

Daytime operations vary according to the street:

- Ranch Creek Way and Riata both have the entry loop (#4 above) active from 6 AM to 7 PM every day of the week.
- The Riata gates are both open, Monday through Friday:
 - 5:45 AM to 9:30 AM
 - 4:30 PM to 7:00 PM

Standard Exit is by pulling up over the ground loop sensor and the gate will open once the vehicle is detected. Please note this gate swings towards the exiting vehicle.

Responding to a Guest Call

The access boxes use cellphone technology to call a resident. The cell phones are mounted in a separate box near the access box. The Riata phone number is 936-297-0854 and the Ranch Creek gate number is 936-276-1929. Depending on your type of phone, the gate call will be displayed as “Wireless Caller and/or display the Gate number”

You may grant access by pressing 9 on your touch tone device or deny access by pressing #. If access is granted, you will hear a confirmation tone indicating the gate has been opened, then the system will automatically hang up.

You should always press # when you wish to deny access. Don't just hang up as then the system will remain online until the programmed talk time expires. This ties up your phone line.

Some newer devices emit a short tone rather than a continuous tone when their keys are pressed. This may cause the access system to not respond. If this happens, simply press the key twice in quick succession.

Emergency operations

The gates are programmed to 'fail safe' when power is removed; i.e. swing open. If the Standard Entry/Exit methods fail, it will become necessary to remove power. This is done by going to the circuit breaker box, tripping the proper breaker, and reclosing the box. Please contact board@trppoa.org immediately that you have done so. DO NOT disassemble the operator arms as you could be injured, and the gate maintenance company must be called in to reassemble the arms and recalibrate. DO NOT open the operator panel and reset any switches; the unit runs on 240V AC.



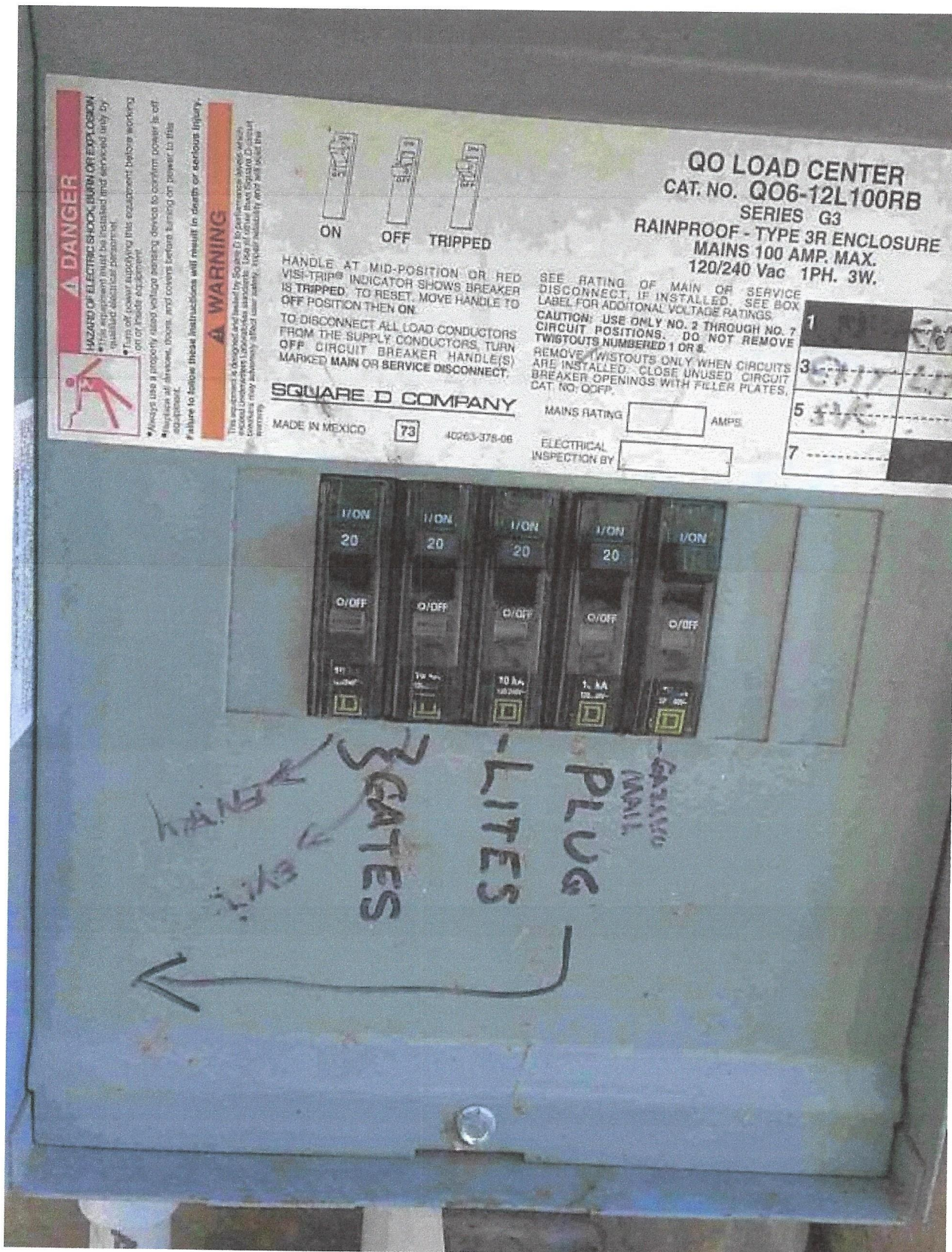
Ranch Creek Way breaker box (on right)



Ranch Creek Way breaker (upper right)



Riata breaker box



Riata breakers